



## GENERAL TERMS AND CONDITIONS

### 1. Preliminary remarks

K.I.T. Group GmbH Association & Conference Management (hereinafter referred to as "K.I.T. Group" or "Organiser") is the Professional Conference Organiser (PCO) of the SIOG Annual Conference 2025, from 20-22 November 2025 in Ghent, Belgium. The event will be held as a face-to-face event. The PCO is responsible for the organisation and implementation of the event including programme coordination, abstract management, registration, sponsorship and exhibitor organisation.

These General Terms and Conditions ("GTC") apply to any person attending the SIOG Annual Conference, 20-22 November in Ghent, hereinafter referred to as "SIOG 2025", "Conference" and/or "Event".

### 2. Conference fees and registration

Registration for the conference is possible online 24 hours a day. Final registration can only be confirmed after full payment has been received.

The following periods apply for the fees:

Early registration: until **16 September 2025, 11:59 PM CEST** (Central European Summer Time)

Standard registration: as of **17 September 2025, 00:00 AM CEST** (Central European Summer Time)

The valid conference fee depends on the date of receipt of the registration according to the above-mentioned dates. If a registration deadline is missed, the next fee will be charged automatically. The final registration can only be confirmed after full payment has been received.

Registration during the conference is still possible online or on-site during the registration desk opening hours.

Registrations will only be considered if a completed online registration is available and the respective conference fee has been received in full on the Organiser's account within the due date. The online registration is completed by clicking the button "Register for payment" at the end of the online form.

The minimum age for registration and participation in the conference is 18 years.

The admission requirements for the event are based on the health and hygiene regulations in force and applicable at the venue in Ghent at the time of the event.

The registration fees for attendees include:

- Access to and participation in all scientific and public programme items of the conference
- Industry symposia and exhibition (due to regulatory requirements only for Health Care Professionals and/or related personnel of Health Care Organisations)
- Poster exhibition
- Coffee breaks

### **3. Reductions**

To be registered under the SIOG Member registration fees, attendees must have a paid membership at the time of registration and for the duration of the Congress. No refunds will be made for participants who acquire or renew their membership after the registration has been confirmed.

More information about SIOG memberships may be found [here](#).

Trainees, nurses, allied health professionals, emeritus and patient advocate/patient caregivers are considered as reduced attendees. Proof valid at the time of registration and for the duration of the event must be submitted with the registration. If no proof is submitted, the regular conference fee will be charged without discount.

Press representatives can register free of charge by enclosing a copy of their valid press card.

### **4. Group registration**

Registrations for more than five (5) persons will be processed separately as a group booking. Please contact the Organiser at [siog-registration@kit-group.org](mailto:siog-registration@kit-group.org) for this purpose. If the prepaid amount is not fully used during pre-registration, the remaining amount will be used for on-site registration. Participation fees for badges that have been paid but not used will not be refunded.

Only fully completed group registrations and fully completed name lists (including attendees' full name, individual email address and postal address) will be accepted. The Organiser cannot be held responsible for double bookings for an individual attendee or group by another company or organisation. Group registration will not be possible after 31 October 2025. Attendees must then register individually online.

### **5. Payment options**

The registration fee must be paid in advance. Payments can only be accepted in EUR. The following payment options are available:

a) Credit card (Visa, Master/Eurocard, American Express)

b) Bank transfer: Payment is only possible until 13 November 2025 and must be made to:

Account holder: K.I.T. Group GmbH, Kurfürstendamm 71, 10709 Berlin (Germany)

Bank: Commerzbank AG, Kurfürstendamm 237, 10719 Berlin

IBAN: DE66 1008 0000 0514 0018 04

SWIFT-CODE: DRESDEFF100

Reason for payment: SIOG 2025, name, attendee number

Any transfer fees are to be paid in full by the attendee. Transfers without a balanced fee share are considered incomplete, not paid, and do not establish any claim to participation in the Conference.

### **6. Confirmation/payment receipt**

Confirmation of registration will be sent by email to the email address provided in the registration process once the Organiser's registration department has received the completed online registration form and full payment.

### **7. Certificate of attendance**

All persons who have attended the Conference will receive an e-mail with the certificate of attendance after the Conference to the e-mail address given in the registration process.

### **8. Change of name/replacement person**

A 50 EUR processing fee will be charged for a name change to an existing registration.

[www.siogconference.org](http://www.siogconference.org)

In addition to the new registration form, proof of retention of the reduced fee will be required for the person, if booked. Without such proof, reductions cannot be taken into account and the participation fee valid at the time of booking will be charged. **Name changes** will **only** be accepted **until 17 November 2025** indicating clearly the new and old name. After this deadline, all name changes must be carried out on-site.

### 9. Lost name badge

The name badge must be worn by all attendees at all times during the Conference. No access to the premises can be granted without a name badge. A processing fee of 50 EUR will be charged for reissuing lost or forgotten name badges. The original name badge thereby loses its validity.

### 10. Cancellation conditions

Changes and cancellations of registration must be made in writing (e-mail or letter) and should be addressed to the Organisers office: K.I.T. Group GmbH, Kurfürstendamm 71, 10709 Berlin or [siog-registration@kit-group.org](mailto:siog-registration@kit-group.org)

The following cancellation conditions apply:

- a) In the event of cancellation of the registration **up to and including 15 September 2025** (the date of receipt of the cancellation notification is decisive), a processing fee of 50% of the fee concerned will be charged.
- b) Cancellation of registration **from 16 September 2025** will incur a processing fee in the full amount of the respective fee concerned; a refund is excluded in these cases.
- c) Credit will not be given for no-show regardless of the reason or early termination of attendance.

In case of payment by bank transfer, the notification of cancellation must include the bank details for a possible refund of the registration fee. In the event of objection and self-inflicted return debit note, an additional processing fee of 50 EUR will be charged.

Refunds will be made exclusively to the registered person by the same payment method as when the registration was made.

All refunds as a result of timely withdrawal will be made within 90 days of the conference.

### 11. Letter of Invitation

Individuals requiring an official Letter of Invitation can request one from the organiser at [siog-registration@kit-group.org](mailto:siog-registration@kit-group.org). To receive a Letter of Invitation, attendees must first register to the Conference and submit payment in full. Letters of Invitation will not be sent after 12 September 2025.

The Letter of Invitation does not financially obligate the Organisers or any of their related partners in any way. All expenses incurred in relation to the Conference are the sole responsibility of the attendee.

### 12. Visa Requirements

It is the sole responsibility of the attendee to take care of his/her visa requirements. Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications.

The Organisers will neither directly nor indirectly contact embassies and consulates on behalf of visa applicants. Any claims in this regard are excluded.

If a visa application is unsuccessful, but was applied for well in advance and no later than 12 September 2025, the registration fee, minus a handling fee of 50 EUR can be refunded. To receive the refund, an official proof from the embassy confirming that a visa was not granted, must be sent to the Organiser at [siog-registration@kit-group.org](mailto:siog-registration@kit-group.org) by 20 November 2025 12:00 AM CET.

### **13. Changes to the program**

The Organiser reserves the right to make changes to the program at any time in terms of time, location, subject matter and content (in particular to the program schedule, the naming of speakers, the technical environment, program duration, etc.). There shall be no entitlement to the holding of a specific event, to a specific duration of the event or to the imparting of a specific content. Changes to the program do not give rise to a right of withdrawal on the part of the registered persons, provided that the character of the event as a scientific training event in the stated specialist area is not affected by the changes.

### **14. Cancellation of the SIOG Annual Conference ("force majeure", "hardship")**

If the conference cannot take place or is postponed or if the Organiser is prevented from fulfilling his obligations in connection with the conference through no fault of his own due to external, unforeseeable events for which he is not responsible ("force majeure"), or if circumstances occur which could not have been foreseen and of which the Organiser would not have concluded this contract under these terms and conditions had it been aware and the elimination of which is not possible by economically reasonable means ("Hardship Event"), the Organiser shall have the right to cancel the Conference immediately after the aforementioned circumstances become known and/or to terminate the Conference without any liability whatsoever and shall be released from its obligations towards the Attendees. Any claims against the Organiser for reimbursement of costs or expenses (e.g., transport or accommodation costs) are excluded.

In such circumstances, the Organiser reserves the right to either retain the entire registration fee and use it for a future or rescheduled conference, or to refund the attendee with a pro-rata deduction of the costs already incurred for the organisation of the Conference, which could not be collected from third parties.

### **15. Hygiene and Safety Regulations / House Rules**

Prior to their participation in the Conference, attendees are obliged to inform themselves about and comply with the currently valid regulations, laws, ordinances and other decrees (e. g., travel advisories) that may affect their participation in the Conference. Furthermore, attendees are obliged to comply with the applicable hygiene and safety measures or concepts issued by the Organisers.

The attendees take note that the Organiser is entitled to adapt the hygiene and safety measures to the current legal situation at any time and that the attendees are obliged to keep themselves informed about any changes, in particular about the hygiene and safety concept of the conference, especially via the conference website or other direct announcements.

By entering the venue, each attendee accepts the house rules applicable there, which can be viewed at the registration desk. The attendee is aware that the consumption of food and beverages brought to the event is not permitted. In particular, the attendee acknowledges that local dietary restrictions or regulations may limit the catering offered.

### **16. Data Protection and Disclosure of Personal Data**

Personal data of the attendees will be processed in the course of the registration and the implementation of the Conference. All personal data will be processed in accordance with the applicable data protection regulations, in particular the EU Data Protection Regulation DSGVO (Regulation (EU) 2016/679) and the Federal Data Protection Act (BDSG).

Personal data will not be disclosed to third parties unless the conditions of Art. 6 para. 1 lit a-f DSGVO are met: (a) explicit consent, (b) fulfilment or conclusion of a contract, (c) fulfilment of a legal obligation, (d) protection of vital interests of the data subject or another natural person, (e) public

interest or exercise of official authority, (f) legitimate interest of the responsible body and balancing of interests.

In the context of participation in the Conference, personal data may be processed by companies located in third countries without an adequacy decision of the EU Commission. The attendee consents to this data processing insofar as it is necessary for his/her participation and the full use of the conference services, acknowledging that the assertion of rights under data protection law and the possibility of lodging complaints may be restricted or made more difficult.

Further details on data processing, your rights as a data subject to information, objection, revocation of consent, blocking and deletion of personal data as well as access to personal data and how to contact the data protection officer can be found in the [data protection information](#).

#### **17. The Conference website and its use**

Unless otherwise expressly stated or evident from the circumstances, all content displayed on the Conference website is the property of the website operator. For further information and guidance on the use and terms of use of the conference website and the content displayed there, please contact website operators directly (<https://siog.org/events/siog-events/siog-2025-annual-conference/>).

#### **18. Audio, photo, and video recordings**

The Organiser may create and/or use photo, video and audio recordings and/or recordings of the attendee or attendees made during the conference for educational purposes. This material may be passed on and published by the Organiser as part of public reporting or used in social networks about the Conference without any claim to remuneration. The attendee expressly consents to the use of his/her visual, audio and/or text material recorded at the event for publications and communications about the conference in accordance with applicable law, waiving any claim to remuneration or compensation. The consent may be revoked at any time in text form (e-mail, letter, fax) to the Organiser: K.I.T. Group GmbH, Kurfürstendamm 71, 10709 Berlin, Fax +49 30 24603 200, [siog-registration@kit-group.org](mailto:siog-registration@kit-group.org)

#### **19. Viruses or other technical malfunctions; blocking of access; disclaimer of warranty.**

All reasonable efforts will be made to ensure that downloadable content is free from viruses. The Organiser cannot accept liability for any damage resulting from viruses affecting third party computer systems which originate from this website. Any claims for damages in this respect are excluded.

Access to the registration website and other websites operated by the Organiser can be blocked temporarily or permanently if there are concrete indications that the attendee is violating or has violated these GTC and/or applicable law or if the Organiser has another justified, substantial interest in blocking access. The legitimate interests of the attendee shall be given due consideration in the decision to block access.

The Organiser does not guarantee the adequacy, accuracy and/or completeness of any information published in connection with the Conference. Furthermore, the Organiser does not guarantee uninterrupted and/or error-free access to the websites operated by him. The Organiser shall endeavour to remedy such interruptions as quickly as possible using economically reasonable means. In all other respects, the regulations from the area of connectivity or technical issues shall apply.

#### **20. Intellectual Property Rights**

All content (trademarks, brands, copyrights, etc.) displayed at and/or during the Conference remain the property of their respective owners and are used for identification purposes only. The content and compilations published on the event website and/or related websites are subject to the applicable copyright laws. The reproduction, editing, distribution, sharing and/or any kind of

exploitation outside the limits of the applicable copyright laws require the written consent of the respective author and/or creator.

Downloads and copies of information, documents, files, presentations, and other content shared are only permitted if explicitly marked and solely for private use. The commercial use of content is prohibited without the consent of the author/creator. Insofar as the content on the event platform website has not been created by the Organiser, the copyrights of third parties will be observed. Contributions of third parties are marked as such on the event platform website. Should a copyright infringement nevertheless occur, the Organiser requires a corresponding notice. The relevant content will then be removed immediately.

## **21. Indemnification for copyright infringement**

The attendee confirms that any Conference-related use or exploitation of works and/or materials employed or used by him/her in connection with an activity or on the occasion of participation in such an activity (i.e., lecture, presentation, moderation and/or other contributions, etc.) is done lawfully and in particular in compliance with all applicable copyright protection regulations and in recognition of all rights of third parties.

The attendee further confirms that the above assurance also extends to the documentation of the event and public reporting by means such as photography, filming and recording as described above. The attendee/presenter shall indemnify and hold harmless the Organiser and/or the hosting party from any claims, liability, loss or expense (including attorneys' fees as legally permissible) arising out of any breach of the foregoing representations.

## **22. Liability**

The organizer assumes no liability for the loss of or damage to the attendee's property or for financial losses of the attendee.

The exclusion of liability does not apply to damages resulting from the breach of a material contractual obligation (cardinal obligation) or for damages resulting from an intentional or grossly negligent breach of duty by the organizer, its legal representative(s) or a vicarious agent of the organizer.

The liability for damages resulting from injury to life, body or health shall apply in any case without limitation.

## **23. Place of fulfilment and jurisdiction**

The place of fulfilment and jurisdiction is - as far as legally permissible - Berlin.

The law of the Federal Republic of Germany shall apply to the exclusion of the UN Convention on Contracts for the International Sale of Goods.

## **24. Right of modification**

The Organiser reserves the right to amend or adapt these GTC at any time. If essential parts of the registration agreement and/or the rights of the attendees are significantly changed as a result, each attendee with an existing and paid registration will be informed separately with the possibility of consent.



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