

GENERAL TERMS AND CONDITIONS

Definitions

K.I.T. Group France is the Professional Forum Organiser ("PCO") of the International Forum on Pumped Storage Hydropower, to be held at UNESCO House, Paris, France on 9 and 10 September 2025 (hereafter referred to as the "Forum"). The PCO supports the Forum Secretariat and is responsible for the registration services and is hereafter referred to as "K.I.T. Group".

The International Hydropower Association is a non-profit membership association, hereafter referred to as 'IHA'.

IHA and/or K.I.T. Group are referred to each as "Organiser" or all together as "Organisers".

General Terms and Conditions for Registration

These General Terms and Conditions are valid for each delegate registered for the Forum to be held onsite on 9 and 10 September 2025. Any registered person (e. g. Delegate, Student, Media Representative, Sponsor, Speaker) is considered an attendee.

Forum Registration

The registration deadlines are as follows:

Early registration	10.03.2025 12:00 CET – 15.07.2025 00:00 CET
Standard registration	15.07.2025 00:01 CET – 10.09.2025 00:00 CET

Only fully completed registration forms will be accepted. The registration fee is based on the date of the completed online registration or the receipt of the registration form. Should one

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deadline be missed, the next applicable fee will be charged automatically. To benefit from the Early Registration, the payment should be completed before 15.07.2025.

The online registration can be completed by clicking the button "Register" or "Pay" which can be found at the end of the online form.

If the maximum attendee capacity is reached, the Organisers reserve the right to refuse the registration.

To be eligible to register for the Forum, attendees must be at least 18 years old. Attendees may be asked to present an official identity card stating their age.

The registration fee includes access to all the sessions, the exhibition space, the drinks reception, lunches and refreshments during breaks, as well as a 10% discount on the Certified User training. For more information, please visit: <https://training.hs-alliance.org/courses/certified-user-training-september-2025>

To register as a media representative, please contact communications@hydropower.org. There is no registration fee for accredited media representatives. All press accreditations will be subject to an approval by the IHA's Communications Team.

Group registration

For Group bookings, please contact the Organiser at events@hydropower.org and registration-forum@kit-group.org. There will be no refund for badges which were paid for and not used (according to the deadlines mentioned above). The deadline for group bookings is 15 August 2025.

Only fully completed group registration forms as well as fully completed name lists (including the attendees full name, individual email and postal address) will be accepted. The Organiser cannot be held responsible for double bookings of an individual attendee or group made by another company or organisation.

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Methods of Payment

Payment is required at the time of registration and is due in EUR only, using one of the following payment methods:

1. Credit card (Visa, Master/Eurocard): Attendees should complete the relevant section of the registration form (Credit cards are debited in EUR).
2. Bank transfer: Payment is only possible until 24 August 2025 and should be made in EUR to:

Account holder:	K.I.T. Group France
Bank name:	CIC
SWIFT-CODE:	CMCIFRPP
IBAN:	FR76 3006 6109 3300 0200 4970 115

Reference: **IHA 2025, your reference number and your name**

Please note that all transfer costs must be prepaid by the transmitter. Cheques will not be accepted.

Letter of Confirmation/Payment Receipt

A letter of confirmation/payment receipt will be sent by email once the Organiser has received the fully completed registration form and the related payment. Attendees must present this confirmation/payment receipt at the registration counter as proof of their registration and payment and to pick up their badge.

Letter of Invitation

Individuals requiring an official Letter of Invitation can request one from the Organiser on the online registration platform. We strongly advise that you do not complete your registration (i.e., do not make the payment for your registration). You should select the option 'Bank transfer' under payment. You will receive an email with the option to pay via bank transfer or credit card once your visa application has been approved.

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The Letter of Invitation does not financially obligate the Organisers or any of their related partners in any way. All expenses incurred in relation to the Forum are the sole responsibility of the attendee.

Visa Requirements

It is the sole responsibility of the attendee to take care of his/her visa requirements. Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications.

The Organisers will not directly or indirectly contact embassies and consulates on behalf of visa applicants. Any claims are excluded in this respect.

In the event that a visa application is unsuccessful, but was applied for in due time, the registration fee, minus a handling fee of EUR 50 can be refunded. To receive the refund, the official proof from the embassy confirming that a visa could not be granted must be sent to the Organiser at events@hydropower.org no later than 01 August 2025.

Registration Name Change

A handling fee of EUR 50 will be charged for every name change to an existing Forum registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable. Name changes will only be accepted until 24 August 2025 indicating clearly the new and old name. After the pre-registration deadline, all name changes must be carried out on-site.

Lost Name Badge

The name badge must be worn at all times during the Forum. Access to the Forum facilities will not be granted without a proper name badge. If an attendee loses, misplaces, or forgets the name badge, a handling fee of EUR 50 will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid.

Modification of the Forum Programme

The conference programme is published as an indication only and may be subject to modification at any time in terms of time, location, theme, and content (in particular to the programme schedule, the appointment and/or selection of speakers, programme duration,

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etc.). The attendee has no claim to the staging of a particular speaker and/or event, to a particular event duration or to the provision of a particular content.

Changes to the programme do neither constitute a right of withdrawal nor refund claim on the part of the persons registered, provided the character of the event as a specialist event in the specified subject area is not affected by the changes.

Registration Cancellation Policy for Attendees

Notification of cancellation must be made in writing and sent to the Organiser by email at events@hydropower.org. The notification must include all the relevant information regarding the bank account to which a possible refund may be remitted. This does not include incidental costs for hotels, flights or anything.

If the written notification of cancellation is received on or before 4 August 2025 a handling fee of EUR 50 per person will be deducted from the refund.

No refunds will be made for no shows and cancellations received after 4 August 2025.

Refund requests will be processed after the Forum only. They must be made in writing and sent to the Organiser by email to events@hydropower.org and registration-forum@kit-group.org.

Credit will not be given for unattended events or early termination of attendance.

Cancellation of the Forum, Force Majeure, Hardship

If the Forum cannot take place or is postponed, or if the Organiser is prevented from fulfilling its obligations in connection with the Forum through no fault of its own due to external, unforeseeable events for which it is not responsible ("force majeure"), or if circumstances occur which could not have been foreseen and of which the Organiser would not have concluded this contract under these General Terms and Conditions had it been aware and the elimination of which is not possible by economically reasonable means ("hardship"), the Organiser shall have the right to cancel the Forum immediately after the aforementioned circumstances become known and/or to discontinue the Forum without any liability and shall be released from its obligations to the attendees. In such cases, the Organiser cannot be held liable by the attendees for any damages, costs or losses such as transportation costs, accommodation costs, financial losses, lost profits, etc.

In these circumstances, the Organiser reserves the right to either retain the entire registration fee and use it for a future or postponed Forum, or to reimburse the attendee an amount with a pro rata credit of the costs already proven to have been incurred for the organisation of the Forum, which could not be recovered from third parties.

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Pandemic and epidemics: Cancellation of Forum, Cancellation of Participation

If the Forum is cancelled due to the currently valid regulations, laws, ordinances, and other decrees that apply in connection with the containment of pandemic and epidemics, extending beyond the date of the event, each registered and fully paid attendee will receive a refund of the respective fee paid. The refund will be made in accordance with the procedure described in the section above on "Cancellation of the Forum, Force Majeure."

In the event of an attendee's cancellation of participation due to the above-mentioned regulations in force at the time of the event, the reversal shall be governed by the principles set out in the above Registration Cancellation Policy section, with the proviso that the attendee shall be refunded their participation fee irrespective of the time of cancellation, subject to a processing fee of EUR 50.

Hygiene and safety regulations; House rules

Attendees are obligated to inform themselves in advance of their participation in the Forum about the currently valid regulations, laws, ordinances, and other decrees that apply in connection with the containment of pandemic and epidemics, and to comply with them. In addition, attendees are required to comply with the hygiene and safety measures and/or concept enacted by the Forum organisers.

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In view of the dynamic development of a pandemic and epidemics situation, the attendees acknowledge that the Organiser is entitled to adapt the hygiene and safety measures to the current legal situation at any time and that attendees are obligated to inform themselves continuously about any changes, about the hygiene and safety concept of the Forum, in particular via the Forum website.

If regulations in force at the time of the event stipulate that the persons participating in the event have been negatively tested for infection, have been vaccinated, or must meet other requirements in this regard, attendees are required to adhere to these regulations and to the guidelines set forth by the Organiser in this context (e.g. presentation of proof of personal access authorisation).

The attendee is aware that the consumption of food and beverages brought to the event is not permitted.

Sharing and Data Protection of Contact Details

During the registration process and the execution of the Conference the personal data of each attendee is processed. All personal data will be processed in accordance with the applicable data protection regulations, in particular the General Data Protection Regulation GDPR (Regulation (EU) 2016/679).

Personal data will not be forwarded to a third party unless in accordance with Art. 6 (1) lit a-f GDPR: (a) express consent, (b) performance or conclusion of a contract, (c) fulfilment of a legal obligation, (d) protection of vital interests of the data subject or another natural person, (e) public interest or exercise of official authority, (f) legitimate interest of the data controller and balancing of interests.

When participating in Forum side activities personal data may be forwarded to the service partners entrusted with the organisation of the side events in order to enable participation. The legal basis for data processing results from Art. 6 (1) lit. b GDPR (necessity for the performance of the contract).

In the course of participation in the Forum, personal data may be processed by companies based in third countries without adequacy decision by the European Union Commission. The attendee consents to such data processing insofar as it is necessary for his participation and the full use of the Forum services, although the assertion of rights under data protection law and powers of appeal may be limited or made more difficult.

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Intellectual Property Rights

All content (trademarks, brands, copyrights, etc.) displayed at the Forum remain the property of their respective owners and are used for identification purposes only. The content and compilations published on the event website and/or related websites are subject to the applicable copyright laws.

The reproduction, editing, distribution, sharing and/or any kind of exploitation outside the limits of the applicable copyright laws require the written consent of the respective author and/or creator.

Downloads and copies of information, documents, files, presentations, and other content shared are only permitted if explicitly marked and solely for private use. The commercial use of content is prohibited without the consent of the author/creator. Insofar as the content on the event platform website has not been created by the Organiser, the copyrights of third parties will be observed. Contributions of third parties are marked as such on the event platform website. Should a copyright infringement nevertheless occur, the Organiser require a corresponding notice. The relevant content will then be removed immediately.

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Indemnification for copyright infringement

The attendee confirms that any Forum-related use or exploitation of works and/or materials employed or used by them in connection with an activity or on the occasion of participation in such an activity (i.e., lecture, presentation, moderation and/or other contributions, etc.) is done lawfully and in particular in compliance with all applicable copyright protection regulations and in recognition of all rights of third parties.

The attendee further confirms that the above assurance also extends to the documentation of the event and public reporting by means such as photography, filming and recording as described above. The attendee/presenter shall indemnify and hold harmless the Organiser, the ISF and the WSC or any related entity from any claims, liability, loss or expense (including attorneys' fees as legally permissible) arising out of any breach of the foregoing representations.

The Forum website and its use

Unless otherwise expressly stated or evident from the circumstances, all content displayed on the Forum website is the property of the Organiser. Each attendee with completed and confirmed registration is entitled to view any part of the Forum website and to copy or download content, provided it is used exclusively for personal or non-commercial use and third-party rights are not opposed. Any other reproduction of the contents of the Forum website requires in any case the permission of the Organiser.

Viruses or other technical malfunctions; blocking of access; disclaimer of warranty

All reasonable efforts will be made to ensure that downloadable content is free of viruses. The Organiser cannot accept liability for any damages resulting from viruses affecting third party computer systems that originate from this website and/or any digital event platform. The Organiser cannot guarantee trouble-free use of the Forum website and/or any digital event platform. Any claims for damages in this regard are excluded.

Access to the Forum website, the associated digital offers and/or any digital event platform can be blocked temporarily or permanently if there are concrete indications that the attendee is violating or has violated these GTC and/or applicable law or if the Organiser has another justified, substantial interest in blocking access. When deciding on a blocking, the legitimate interests of the attendee will be taken into account appropriately.

The Organiser does not guarantee the adequacy, accuracy and/or completeness of information published in connection with the Forum. Furthermore, the Organiser does not guarantee uninterrupted and/or error-free access to the Forum websites. The Organiser shall endeavour to remedy such interruptions as quickly as possible using economically

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reasonable means. In all other respects, the regulations from the area of connectivity or technical issues apply.

Film, photo and video recordings

The attendee understands that the Organiser will create image, film and audio recordings related during the Forum for educational purpose. This material can be shared and published within public reporting or used in social networks (Facebook, X, LinkedIn, Instagram, YouTube) about the event without entitlement to remuneration. The attendee explicitly gives their consent to the use of their images, voices and other content captured at the event for publications and communications relating to the event according to the effective law.

In this respect, the attendee waives any remuneration and will not assert any claims for remuneration whatsoever. The attendee can withdraw their consent at any time by contacting the Organiser via email to events@hydropower.org and registration-forum@kit-group.org.

Liability

The Forum Organisers shall be held liable in the framework of a duty of care as a respectable businessman according to statutory provisions. The liability of the Forum Organisers - for whatever legal reason - shall be limited to intent and gross negligence. The liability of commissioned service providers shall remain unaffected by this. The attendee shall take part in the Forum at their own risk.

Oral agreements shall not be binding if these have not been confirmed in writing by the Forum Organisers.

Applicable law, place of jurisdiction

French law shall apply to the exclusion of the UN Sales Convention. As far as legally permissible, Paris is agreed as place of jurisdiction.

Right of amendment

These General Terms and Conditions will always be adapted to the statutory provisions. In the event of amendments and/or supplements that affect essential parts of these General

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International Forum Pumped Storage Hydropower

PARIS | 9-10 September 2025
pumpedstorageforum.com

Terms and Conditions and significantly change the rights of the attendees, the attendees concerned will be informed separately and given the opportunity to give their consent.

Valid as of 12.03.2025

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