

General Terms and Conditions of Participation for Events

Event

ZEISS QUALITY INNOVATION SUMMIT, from November 4-6, 2026 in Berlin

Organizer

Carl Zeiss Industrielle Messtechnik GmbH ("Organizer" alternativ: host, promoter)

1. These General Terms and Conditions ("GTC") apply to the participation at, and the ticket sales associated with the above event hosted by the above organizer. Any deviating terms and conditions of the participant shall not apply.
2. This offer is a non-binding request to purchase a ticket for the event. By clicking the "Confirm booking" button, the participant submits a binding request to purchase a ticket for the event. Afterwards, the participant receives an automatic booking confirmation by email. This booking confirmation does not yet constitute an acceptance of the offer. Only after participation was confirmed, payment details were sent and payment was received by the organizer, the offer is deemed as accepted.
3. The contractual partners are the participant and the organizer. Only one ticket per person can be purchased. The ticket is personalized and only issued as an e-ticket to the email address provided once payment has been received.
4. The participant has no right to withdraw from the booking. Returning sold tickets is excluded. No reimbursement will be made for expired tickets.
5. For personalized tickets, identification is required at the entrance. Admission is only granted to the person named on the ticket, provided they can identify themselves by a valid personal ID, a valid driver's license or another form of identification agreed with the organizer.
6. The ticket is transferrable to another person. Transferring the ticket is only possible if the participant notifies the organizer of the transfer, stating the event details and both the name of the visitor originally named on the ticket and the name of the new visitor. With the transfer, the originally named person waives their right to attend the event. Transferring the ticket to another person in the course of the event is not permitted.
7. If the event is cancelled by the organizer, purchased tickets can be returned against a reimbursement of the ticket price. Notification of such cancellation will be sent immediately to the email address provided at the time of booking. In such a case, the organizer will not reimburse any expenses (e.g. for travel or accommodation) unless accommodation was booked via the organizer.
8. Filming and photography during the event are expressly prohibited in all areas marked accordingly. The organizer undertakes to notify the participant about such areas by means of markings. Filming and photography are permitted in all unmarked areas.
9. All presentations and any event documents issued, if applicable, are protected by copyright and may only be used for private purposes. Rights of use are only transferred by express written authorization. Any duplication, distribution, processing or public reproduction of any kind is expressly prohibited and requires the written confirmation of the organizer.

10. Notwithstanding the statutory liability requirements and irrespective of the legal reason, the organizer shall be liable without limitation only for damage and reimbursement claims in the event of intent or gross negligence.
11. In the event of a slightly negligent breach of a material contractual obligation, i.e., a contractual obligation the breach of which jeopardizes the proper performance of the contract and the fulfilment of the purpose of the contract, liability shall be limited to the amount of the regular ticket price.
12. Otherwise, any liability of the organizer is excluded.
13. The exclusions and limitations of liability contained in clauses 10 to 12 shall not apply in the event of fraudulent intent or for damages resulting from injury to life, limb or health or in the event of mandatory liability subject to the Product Liability Act.
14. The place of jurisdiction is Stuttgart. Nevertheless, the organizer is also entitled to assert claims against the participant at the place of jurisdiction responsible for the participant's registered office.
15. German law shall apply to the exclusion of the UN Convention on Contracts for the International Sale of Goods and the conflict of law provisions of German private international law.